

FAQs

Version 2014 or higher

Steps for Linking App Accounts to Farm Works





Farm Works™ version 2014 or higher has the ability to import data collected from the Connected Farm™ scout app. Data such as field boundaries and scouting data that includes attributes for flags, polygons, and lines. All data can be sent wirelessly from the scout app to your Farm Works desktop software once the following steps are complete.

Steps for linking Connected Farm scout app accounts to Farm Works Software is as follows:

1. Install Farm Works version 2014 or higher. You must be subscribed to an Update Service Plan (USP) in order to receive the latest version. To order the USP, visit the Farm Works Store or call 1-800-225-2848. If you are unsure of the version you are using, click on the **Help** menu and select **About Farm Works Office**.
2. After using the Connected Farm scout app for the first time, you will be prompted to enter your e-mail address after the job is completed. Make sure this is a valid e-mail address as you will need to check your email to validate your account. Once you receive this email from Trimble, open it and click the button "Retrieve your Data". This will set up a new Connected Farm account which will be used in step #4. If you are subscribed to the Connected Farm Office Sync or Fleet Manager service, an account will already be set up for you. Make sure to use the same username (email) and password from the services as used for the scout app to keep everything integrated.
3. **(FORGOTTEN PASSWORD REMINDER)** If you forget the password to your account, go to <https://dashboard.connectedfarm.com> and click on "Forgot password?" located next to the Log In button. In the next screen, enter the email address of your account to have your password e-mailed to you.
4. Open Farm Works Mapping and go to **File > Preferences > Connected Farm**. Log in using your username and password from step #2 and check the option **File Transfer (Sync)**. Click **OK**.

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